



March 12th, 2020

To Our Residents and Family Members:

We know many of you are concerned about the spread of COVID-19 (the coronavirus) and how it may impact Meadowbrook Care Center. Our first priority is ensuring the health and safety of our residents. We want to be clear that we do **not** have any cases in our facility at the time this letter is being sent. The Centers for Disease Control and Prevention (CDC) has recommended a variety of steps that we are implementing to help reduce the potential for the virus to enter our building. However, we need your help in battling COVID-19. Below are some of the ways you can help protect the residents and prevent the spread throughout the community.

Out of an abundance of caution, and based on recommendations from local, state and federal authorities, Meadowbrook Care Center strongly recommends that family and friends do not visit the center. If you feel a visit is required, you must comply with the Ohio Department of Health guidelines mandating no more than one (1) visitor per resident per day, except for end-of-life situations. We have posted signs on our entryway doors to notify visitors of this policy and actively screening ALL individuals, including staff, who enter Meadowbrook Care Center. The screening will include daily questions and daily temperature checks of all persons entering Meadowbrook Care Center.

We understand that connecting with your loved ones is incredibly important, and there are a variety of other ways you might consider communicating with them. These may include telephone, email, text, video chat or social media. If you need assistance connecting with your family member, please reach out to Social Services and/or our Activity department.

Please make sure we have your most current, emergency contact information. We want to make sure we efficiently communicate with you should there be any new developments. Please reach out to one of our Administrative Assistance (Sue Evans or Kat Meyer) with your updated contact information including your email.

Residents, please help prevent the spread of infection by exercising proper hand washing hygiene as well as coughing and sneezing etiquette. We offer hand washing and alcohol-based hand sanitizer stations throughout the building, which you are welcome to use. Please also avoid shaking hands and hugs with any individual. **If you are experiencing a cough, fever, sore throat, runny nose, and/or shortness of breath, please let a staff member know immediately.**

Our facility is following the recommendations of the CDC on prevention steps, including following strict handwashing procedures, and in many circumstances, wearing gowns and gloves when interacting with residents who present symptoms. We are monitoring all staff closely for any signs / symptoms and even monitoring any travel by staff. Any staff with the possibility of exposure or signs / symptoms are not being allowed to return to work until they are clear. We also are staying up to date with the CDC recommendations as they may continue to change. In addition, our center is in close contact with the local and state health department, and we are following their guidance.

We will notify you if any residents or staff are diagnosed with COVID-19. Should you have any questions, please feel free to contact our center at 513-489-2444 and one of our staff will be

For additional information, please visit the CDC's coronavirus disease information page at www.coronavirus.gov.

Sincerely,

Deepak Minocha
Executive Director